



August 1, 2007

Sharmen Lane
201 W 72nd Street, #11H
New York, NY 10023

Dear Ms. Lane,

I wanted to take the time to tell you how nice it was working and collaborating with you. I have received nothing but positive feedback from our staff concerning your training sessions. They were wonderful, both informative and entertaining!

I want to thank you personally for delivering on your promise to inspire and educate. Your enthusiasm and energy were very contagious and I know that our sales team members will benefit from this experience both professionally and personally.

As a colleague I enjoy the opportunities of meeting and collaborating with other business owners and I look forward to continuing our working relationship. You can be sure that I will wholeheartedly recommend your coaching and training services to clients and new employees in the future!!

Very Truly Yours,

Oditza Carrasco

Oditza Carrasco
Founder & CEO
1st Vanguard Mortgage Co., L.L.C.
Pennsylvania "Best 50 Women in Business." Awardee